Default & Failure to Complete Event Refund Policy

"Organization" refers to: Manitoba Badminton Association Inc.

Purpose

The purpose of this policy is to outline the situations for which the MBA will provide refunds for any collected monies.

MBA Sanctioned Tournaments

Preamble

- 1. The MBA believes that in entering a tournament a player accepts the responsibility to follow-through and to compete in all events of the tournament.
- 2. This Policy will:
 - a) Help protect the integrity of the tournament, event and associated rankings; b) Protect players who are affected by a player not showing up or withdrawing from the tournament (e.g. a player driving 1 hour to an event and gets there and realizes that his/her opponent has not shown up or has withdrawn); and
 - c) Help create and teach each player the responsibility and the importance of following through on commitments.

Application

3. This Policy applies to all MBA sanctioned tournaments.

Withdrawals

- 4. Players must withdraw before any draws are posted. For a withdrawal to be valid, the withdrawal must be accepted and confirmed by the person responsible for accepting tournament entries (MBA Staff) prior to the draws being posted.
- 5. If the player withdraws after the draws have been posted or fails to appear for his/her scheduled match the Rules of Badminton pertaining to withdrawals applies (section 14.1.4 of BWF General Competition Regulations
 - a. For doubles, if one player in the pair withdraws, his or her partner will not be penalized.

Exceptions

- 6. A player who retires from a match due to illness or injury may continue to play another event at the tournament if the player's condition has improved to the extent that he may perform at full capacity, whether the same day or a later day.
 - a) The Sports Medicine Trainer, if present, or Referee shall use his/her best judgment in determining whether the player shall be allowed to continue to play another event.
- 7. A player can withdraw from a consolation event only if:
 - a) the player is still competing in another main draw event; AND
 - b) the player provides the Referee 1 hours' notice prior to start of the scheduled consolation match.

- Communication must be done in person or from the players personal email to the referee's email.
- In doubles, a partner can withdraw the pairing from consolations.

Refunds

- 8. Refunds are provided to players, less a 25% administration fee, who withdraw prior to the entry deadline of the competition.
- 9. After the entry deadline, but before the draws are made, refunds are provided less a 50% administration fee.
- 10. Refunds will not be provided for withdrawals after the draws have been made.
- 11. Full refunds will be provided in the case of injury prior to the start of competition. A physician's letter or medical certificate must be provided to the MBA within 10 days of tournament completion in order to receive a full refund.
- 12. Full refunds will be provided in the event of a tournament cancellation.

MBA Sanctioned Programs

Preamble

- 1. The MBA believes that by enrolling in a program a player accepts the responsibility to follow-through and attend, as best possible, all scheduled days.
- 2. This Policy will:
 - a) Help protect the integrity of the program
 - b) Protect players, instructors, coaches and volunteers who are affected by a player not showing up; and
 - c) Help create and teach each player the responsibility and the importance of following through on commitments.

Application

3. This Policy applies to all MBA programs including but not limited to social events, camps and training sessions

Withdrawals

4. Players must withdraw before the entry deadline. For a withdrawal to be valid, the withdrawal must be accepted and confirmed by the person responsible for accepting entries (MBA Staff) prior to the entry deadline.

Refunds

- 5. Refunds are provided to players, less a 25% administration fee, who withdraw prior to the entry deadline.
- 6. Refunds will not be provided for withdrawals after the entry deadline.
- 7. Full refunds will be provided in the case of injury prior to the start of the program. A physician's letter or medical certificate must be provided to the MBA within 14 days of injury to receive a full refund.
- 8. Full refunds will be provided in the event a program is canceled by the MBA.

Annual Membership Fees (Individual or Club)

- 1. Annual membership fees are valid for the MBA season; June 1 May 31
- 2. Annual Membership fees are non-refundable

Merchandise

1. All merchandise is final sale. The MBA will not issue refunds on merchandise.